

## **Encounter: Passion & Purpose - FAQ's**

- 1. I didn't receive my e-ticket. What should I do?** We can get that for you, we just need their name and email and Dynamic Catholic can resend. They will also have a will call set up at the center for e-ticket issues.
- 2. What time will the bus leave St. Pat's?** Immediately following the 5pm Mass (appx. 6 pm). It will be a Grab & Go distribution of Ham or Turkey subs with chips & water. Eat on the bus during boarding & travel. No food or beverages may be brought into the Convention Center.
- 3. I bought my ticket without the STPAT parish code. Can I ride your bus?** Absolutely. Whether you're a member of St. Patrick or not, we would love to have you join us. Call the office – we will need your name, email address, and number of quests. WE will contact you with the details in the next few weeks.
- 4. I bought my tickets with Dan's email address. When and how can I get the printed tickets?** We will be sending all the tickets in the mail within the next week.
- 5. I didn't get a chance to buy my tickets with the parish code. Can I still get them?** Yes you can, if tickets are still available, and the cost will be \$39.00 instead of the discounted \$29.00. If you get tickets, and wish to ride the bus and enjoy dinner, please email Linda at [lmabel-thomas@st-patricks.org](mailto:lmabel-thomas@st-patricks.org).
- 6. What is the age requirement for this event?** There is really no age cut-off, however we recommend this event for 16 and older.
- 7. I have food allergies. What should I do?** Since we are ordering mass quantities of turkey and ham sandwich dinners, we cannot make accommodations for food intolerances. We recommend that you plan accordingly.
- 8. What kind of bus are we taking?** The buses will be school bus style, 2 per seat.
- 9. Is the bus handicap accessible?** Yes, however there will be limited space on the bus. Contact Linda so she can make arrangements with you.
- 10. Will there be hearing devices available?** NO.
- 11. Are there still free Matthew Kelly resources available.** Yes! They will be Gathering Area through the end of July.
- 12. Will there be food vendors at the event?** YES

*If you receive other questions not listed, please ask Linda or Dan for more information.*